



**AUTHORIZED FEDERAL SUPPLY SERVICE  
INFORMATION TECHNOLOGY SCHEDULE PRICELIST  
GENERAL PURPOSE COMMERCIAL INFORMATION  
TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES**

- Special Item No. 132-32 Term Software Licenses
- Special Item No. 132-33 Perpetual Software Licenses
- Special Item No. 132-34 Maintenance of Software as a Service
- Special Item No. 132-50 Training Courses
- Special Item No. 132-51 Information Technology Professional Services

**Note: Contractor has been awarded all SINs under the American Recovery and Reinvestment Act Program**

**SPECIAL ITEM NUMBER 132-32-TERM SOFTWARE LICENSES & 132-33-PERPETUAL SOFTWARE LICENSES**

FSC CLASS 7030 - INFORMATION TECHNOLOGY SOFTWARE

- Large Scale Computers
  - Operating System Software
  - Application Software
- Microcomputers
  - Operating System Software
  - Application Software
  - Communications Software

**SPECIAL ITEM NUMBER 132-34 - MAINTENANCE OF SOFTWARE AS A SERVICE**

**SPECIAL ITEM NUMBER 132-50 - TRAINING COURSES (FPDS Code U012)**

**SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES**

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)

- Note 1:** All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.
- Note 2:** Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is not to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.
- Note 3:** This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.

**Alamo City Engineering Services, Inc.**  
**875 East Ashby Place #1203, San Antonio, TX 78212**  
**Tel: 210-379-0404 Fax: 305-422-6396**  
[www.aces.biz](http://www.aces.biz)

**Contract Number: GS-35F-0598S**  
**Period Covered by Contract: September 1, 2006 through August 31, 2011**  
**General Services Administration**  
**Federal Acquisition Service**

*Pricelist current through Refresh #24 and Modification #0029, dated 06 November 2009.*

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

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**INFORMATION FOR ORDERING ACTIVITIES  
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

**SPECIAL NOTICE TO AGENCIES: Small Business Participation**

SBA strongly supports the participation of small business concerns in the Federal Acquisition Service. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service ([www.gsaadvantage.gov](http://www.gsaadvantage.gov)). The catalogs/pricelists, GSA Advantage!™ and the Federal Acquisition Service Home Page ([www.fss.gsa.gov](http://www.fss.gsa.gov)) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

**1. GEOGRAPHIC SCOPE OF CONTRACT:**

*Domestic delivery* is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

*Overseas delivery* is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

For Special Item Number 132-53 Wireless Services ONLY, if awarded, list the limited geographic coverage area:

**2. CONTRACTOR'S ORDERING ADDRESS AND PAYMENT INFORMATION:**

**Order Address:**

**Alamo City Engineering Services, Inc.  
875 East Ashby Place #1203  
San Antonio, TX 78212  
Tel: 210-379-0404  
Fax: 305-422-6396**

**Payment Address:**

**Alamo City Engineering Services, Inc.  
875 East Ashby Place #1203  
San Antonio, TX 78212  
Tel: 210-379-0404  
Fax: 305-422-6396**

Contractor must accept the credit card for payments equal to or less than the micro-purchase threshold for oral or written orders under this contract. Credit cards will be acceptable for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance:

**210-379-0404**

**3. LIABILITY FOR INJURY OR DAMAGE**

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

**4. STATISTICAL DATA FOR GOVERNMENT ORDERING OFFICE COMPLETION OF STANDARD FORM 279:**

Block 9: G. Order/Modification Under Federal Schedule  
Block 16: Data Universal Numbering System (DUNS) Number: **023601987**  
Block 30: Type of Contractor: **B. Other Small Business**  
Block 31: Woman-Owned Small Business: **No**  
Block 36: Contractor's Taxpayer Identification Number (TIN): **743004391**

(4a) CAGE Code: **luad6**

(4b) Contractor has registered with the Central Contractor Registration Database.

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE**

(a) TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
132-51	To be negotiated between Alamo City Engineering Services, Inc. (ACES) and Ordering Activity at the time the order is placed.
132-50	14 Days
132-32	14 Days
132-33	30 Days
132-34	30 Days

(b) URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to

contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. **DISCOUNTS:** Prices shown are NET Prices; Basic Discounts have been deducted.
- a. Prompt Payment: 1% - 15 days from receipt of invoice or date of acceptance, whichever is later.
  - b. Quantity: None
  - c. Dollar Volume: None
  - d. Government Educational Institutions: Government Educational Institutions are offered the same discounts as all other Government customers.
  - e. Other: None

8. **TRADE AGREEMENTS ACT OF 1979, as amended:**

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. **STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:** Not Applicable.

10. **Small Requirements:** The minimum dollar value of orders to be issued is \$100.00.

11. **MAXIMUM ORDER (All dollar amounts are exclusive of any discount for prompt payment.)**

- (a) The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-32 - Term Software Licenses  
Special Item Number 132-33 - Perpetual Software Licenses  
Special Item Number 132-34 - Maintenance of Software as a Service  
Special Item Number 132-51 - Information Technology Professional Services

- (b) The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:

Special Item Number 132-50 - Training Courses

12. **ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS**

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- (a) FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- (b) FAR 8.405-2 Ordering procedures for services requiring a statement of work.

### **13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS**

**REQUIREMENTS:** ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

#### **13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

**13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):** Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Acquisition Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

### **14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2003)**

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. Travel in performance of a task order will only be reimbursable to the extent authorized by the ordering agency. The Industrial Funding Fee does NOT apply to travel and per diem charges.

**NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.**

- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.
- (k) Overtime: For professional services, the labor rates in the Schedule should not vary by virtue of the Contractor having worked overtime. For services applicable to the Service Contract Act (as identified in the Schedule), the labor rates in the Schedule will vary as governed by labor laws (usually assessed a time and a half of the labor rate).

**15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES:** Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See 52.212-4)

**16. GSA ADVANTAGE!**

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.gsaadvantage.gov>

**17. PURCHASE OF OPEN MARKET ITEMS**

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

**18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS**

(a) For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

(b) The above is not intended to encompass items not currently covered by the GSA Schedule contract.

**19. OVERSEAS ACTIVITIES**

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Not Applicable

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

**20. BLANKET PURCHASE AGREEMENTS (BPAs)**

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

## **21. CONTRACTOR TEAM ARRANGEMENTS**

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

## **22. INSTALLATION, DEINSTALLATION, REINSTALLATION**

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8 or 132-9.

## **23. SECTION 508 COMPLIANCE**

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

[www.aces.biz](http://www.aces.biz) The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

## **24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES**

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:

This order is placed under written authorization from \_\_\_\_\_ dated \_\_\_\_\_. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

**25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)**

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

**26. SOFTWARE INTEROPERABILITY**

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

**27. ADVANCE PAYMENTS**

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO TERM SOFTWARE LICENSES  
(SPECIAL ITEM NUMBER 132-32), PERPETUAL SOFTWARE LICENSES (SPECIAL  
ITEM NUMBER 132-33) AND MAINTENANCE AS A SERVICE (SPECIAL ITEM  
NUMBER 132-34) OF GENERAL PURPOSE COMMERCIAL INFORMATION  
TECHNOLOGY SOFTWARE**

**1. INSPECTION/ACCEPTANCE**

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any software that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming software at no increase in contract price. The ordering activity must exercise its postacceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the software, unless the change is due to the defect in the software.

**2. GUARANTEE/WARRANTY**

(a) Unless specified otherwise, the Contractor makes no additional warranties of any kind with regards to the products resold under this agreement. All warranties are hereby expressly disclaims to the maximum extent permitted by law, all warranties express or implied including those of merchantability, fitness for use, and/or fitness for a particular purpose. Additional warranties provided by the manufacturer may apply but shall not be binding upon Alamo City Engineering Services, Inc. within the contemplation of this agreement.

(b) The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

(c) Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

**3. TECHNICAL SERVICES**

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 503-276-7663 or toll-free in North America at 866-897-8776 for the purpose of providing user assistance and guidance in the implementation of the Tripwire software. The technical support number is available from 6:00am to 6:00pm (PST/PDT), 8:00am to 8:00pm (CST/CDT), and 9:00am to 9:00pm (EST/EDT). Technical support is also available via email to [support@tripwire.com](mailto:support@tripwire.com).

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number 206-452-5634 for the purpose of providing user assistance and guidance in the implementation of the Socrata software. The technical support number is available from 8:00am to 6:00pm (PST/PDT). Technical support is also available via email to [support@socrata.com](mailto:support@socrata.com).

The Contractor, without additional charge to the ordering activity, shall provide a hot line technical support number toll-free in North America at 866-349-4032 for the purpose of providing user assistance and guidance in the implementation of the 1E software. The technical support number is available from 12:30am to 2:30pm (PST/PDT), 2:30am to 4:30pm (CST/CDT), and 3:30am to 5:30pm (EST/EDT). Technical support is also available via email to [support@1e.com](mailto:support@1e.com).

#### 4. SOFTWARE MAINTENANCE

(a) Software maintenance as it is defined: (select software maintenance type) :

\_\_\_\_\_ 1. Software Maintenance as a Product (SIN 132-32 or SIN 132-33)

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that are included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, on-line help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for user's self diagnostics.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance as a service.

\_\_\_\_\_ 2. Software Maintenance as a Service (SIN 132-34)

Software maintenance as a service creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance as a service includes person-to-person communications regardless of the medium used to communicate: telephone support, on-line technical support, customized support, and/or technical expertise which are charged commercially. Software maintenance as a service is billed arrears in accordance with 31 U.S.C. 3324.

(b) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). **PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.**

#### 5. PERIODS OF TERM LICENSES (SIN 132-32) AND MAINTENANCE (SIN 132-34)

(a) The Contractor shall honor orders for periods for the duration of the contract period or a lessor period of time.

(b) Term licenses and/or maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice to the Contractor.

(c) Annual Funding. When annually appropriated funds are cited on an order for term licenses and/or maintenance, the period of the term licenses and/or maintenance shall automatically expire on September 30 of the contract period, or at the end of the contract period, whichever occurs first. Renewal of the term licenses and/or maintenance orders citing the new appropriation shall be required, if the term licenses and/or maintenance is to be continued during any remainder of the contract period.

(d) Cross-Year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month (fiscal year) period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

(e) Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of an order, if the term licenses and/or maintenance is to be terminated at that time. Orders for the continuation of term

licenses and/or maintenance will be required if the term licenses and/or maintenance is to be continued during the subsequent period.

## **6. CONVERSION FROM TERM LICENSE TO PERPETUAL LICENSE**

- (a) The ordering activity may convert term licenses to perpetual licenses for any or all software at any time following acceptance of software. At the request of the ordering activity the Contractor shall furnish, within ten (10) calendar days, for each software product that is contemplated for conversion, the total amount of conversion credits which have accrued while the software was on a term license and the date of the last update or enhancement.
- (b) Conversion credits which are provided shall, within the limits specified, continue to accrue from one contract period to the next, provided the software remains on a term license within the ordering activity.
- (c) The term license for each software product shall be discontinued on the day immediately preceding the effective date of conversion from a term license to a perpetual license.
- (d) The price the ordering activity shall pay will be the perpetual license price that prevailed at the time such software was initially ordered under a term license, or the perpetual license price prevailing at the time of conversion from a term license to a perpetual license, whichever is the less, minus an amount equal to **NA**% of all term license payments during the period that the software was under a term license within the ordering activity.

## **7. TERM LICENSE CESSATION**

- (a) After a software product has been on a continuous term license for a period of **NA** months, a fully paid-up, non-exclusive, perpetual license for the software product shall automatically accrue to the ordering activity. The period of continuous term license for automatic accrual of a fully paid-up perpetual license does not have to be achieved during a particular fiscal year; it is a written Contractor commitment which continues to be available for software that is initially ordered under this contract, until a fully paid-up perpetual license accrues to the ordering activity. However, should the term license of the software be discontinued before the specified period of the continuous term license has been satisfied, the perpetual license accrual shall be forfeited.
- (b) The Contractor agrees to provide updates and maintenance service for the software after a perpetual license has accrued, at the prices and terms of Special Item Number 132-34, if the licensee elects to order such services. Title to the software shall remain with the Contractor.

## **8. UTILIZATION LIMITATIONS - (SIN 132-32, SIN 132-33 AND SIN 132-34)**

- (a) Software acquisition is limited to commercial computer software defined in FAR Part 2.101.
- (b) When acquired by the ordering activity, commercial computer software and related documentation so legend shall be subject to the following:
  - (1) Title to and ownership of the software and documentation shall remain with the Contractor, unless otherwise specified.
  - (2) Software licenses are by site and by ordering activity. An ordering activity is defined as a cabinet level or independent ordering activity. The software may be used by any subdivision of the ordering activity (service, bureau, division, command, etc.) that has access to the site the software is placed at, even if the subdivision did not participate in the acquisition of the software. Further, the software may be used on a sharing basis where multiple agencies have joint projects that can be satisfied by the use of the software placed at one ordering activity's site. This would allow other agencies access to one ordering activity's database. For ordering activity public domain databases, user agencies and third parties may use the computer program to enter, retrieve, analyze and present data. The user ordering activity will take appropriate action by

instruction, agreement, or otherwise, to protect the Contractor's proprietary property with any third parties that are permitted access to the computer programs and documentation in connection with the user ordering activity's permitted use of the computer programs and documentation. For purposes of this section, all such permitted third parties shall be deemed agents of the user ordering activity.

(3) Except as is provided in paragraph 8.b(2) above, the ordering activity shall not provide or otherwise make available the software or documentation, or any portion thereof, in any form, to any third party without the prior written approval of the Contractor. Third parties do not include prime Contractors, subcontractors and agents of the ordering activity who have the ordering activity's permission to use the licensed software and documentation at the facility, and who have agreed to use the licensed software and documentation only in accordance with these restrictions. This provision does not limit the right of the ordering activity to use software, documentation, or information therein, which the ordering activity may already have or obtains without restrictions.

(4) The ordering activity shall have the right to use the computer software and documentation with the computer for which it is acquired at any other facility to which that computer may be transferred, or in cases of Disaster Recovery, the ordering activity has the right to transfer the software to another site if the ordering activity site for which it is acquired is deemed to be unsafe for ordering activity personnel; to use the computer software and documentation with a backup computer when the primary computer is inoperative; to copy computer programs for safekeeping (archives) or backup purposes; to transfer a copy of the software to another site for purposes of benchmarking new hardware and/or software; and to modify the software and documentation or combine it with other software, provided that the unmodified portions shall remain subject to these restrictions.

(5) "Commercial Computer Software" may be marked with the Contractor's standard commercial restricted rights legend, but the schedule contract and schedule pricelist, including this clause, "Utilization Limitations" are the only governing terms and conditions, and shall take precedence and supersede any different or additional terms and conditions included in the standard commercial legend.

## **9. SOFTWARE CONVERSIONS - (SIN 132-32 AND SIN 132-33)**

Full monetary credit will be allowed to the ordering activity when conversion from one version of the software to another is made as the result of a change in operating system, or from one computer system to another. Under a perpetual license (132-33), the purchase price of the new software shall be reduced by the amount that was paid to purchase the earlier version. Under a term license (132-32), conversion credits which accrued while the earlier version was under a term license shall carry forward and remain available as conversion credits which may be applied towards the perpetual license price of the new version.

## **10. DESCRIPTIONS AND EQUIPMENT COMPATIBILITY**

The Contractor shall include, in the schedule pricelist, a complete description of each software product and a list of equipment on which the software can be used. Also, included shall be a brief, introductory explanation of the modules and documentation which are offered.

## **11. RIGHT-TO-COPY PRICING**

The Contractor shall insert the discounted pricing for right-to-copy licenses. N/A

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF  
TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL  
INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE  
(SPECIAL ITEM NUMBER 132-50)**

**1. SCOPE**

(a) The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.

(b) The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

**2. ORDER**

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

**3. TIME OF DELIVERY**

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

**4. CANCELLATION AND RESCHEDULING**

(a) The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.

(b) In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph (a), above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.

(c) The ordering activity reserves the right to substitute one student for another up to the first day of class.

(d) In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

**5. FOLLOW-UP SUPPORT**

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

**6. PRICE FOR TRAINING**

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

## **7. INVOICES AND PAYMENT**

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

## **8. FORMAT AND CONTENT OF TRAINING**

- (a) The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.
- (b) **\*\*If applicable\*\*** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.
- (c) The Contractor shall provide each student with a Certificate of Training at the completion of each training course.
- (d) The Contractor shall provide the following information for each training course offered:
  - (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
  - (2) The length of the course;
  - (3) Mandatory and desirable prerequisites for student enrollment;
  - (4) The minimum and maximum number of students per class;
  - (5) The locations where the course is offered;
  - (6) Class schedules; and
  - (7) Price (per student, per class (if applicable)).
- (e) For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- (f) For Online Training Courses, a copy of all training material must be available for electronic download by the students.

## **9. "NO CHARGE" TRAINING**

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

Not Applicable.

**ACES' Pricing for Tripwire SIN 132-33 (Perpetual Software Licenses) and SIN 132-34  
(Maintenance as a Service) on Pages 17 – 28 below**

SIN	Product Code	Product Description	GSA Price	Origin
132-33	100000-00-1-9	Tripwire for Servers 1-9 Licenses (Pricing is based on total number of licenses purchased)	\$517.04	USA
132-34	100000-01-1-9	Tripwire for Servers 1-9 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$113.30	USA
132-34	100000-02-1-9	Tripwire for Servers 1-9 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$198.03	USA
132-34	100000-03-1-9	Tripwire for Servers 1-9 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$113.30	USA
132-34	100000-04-1-9	Tripwire for Servers 1-9 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$198.03	USA
132-33	100000-00-10-49	Tripwire for Servers 10-49 Licenses (Pricing is based on total number of licenses purchased)	\$490.97	USA
132-34	100000-01-10-49	Tripwire for Servers 10-49 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$107.59	USA
132-34	100000-02-10-49	Tripwire for Servers 10-49 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$188.51	USA
132-34	100000-03-10-49	Tripwire for Servers 10-49 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$107.59	USA
132-34	100000-04-10-49	Tripwire for Servers 10-49 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$188.51	USA
132-33	100000-00-50-99	Tripwire for Servers 50-99 Licenses (Pricing is based on total number of licenses purchased)	\$465.77	USA
132-34	100000-01-50-99	Tripwire for Servers 50-99 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$101.87	USA
132-34	100000-02-50-99	Tripwire for Servers 50-99 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$178.99	USA
132-34	100000-03-50-99	Tripwire for Servers 50-99 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$101.87	USA
132-34	100000-04-50-99	Tripwire for Servers 50-99 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$178.99	USA
132-33	100000-00-100-249	Tripwire for Servers 100-249 Licenses (Pricing is based on total number of licenses purchased)	\$439.70	USA
132-34	100000-01-100-249	Tripwire for Servers 100-249 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$96.16	USA
132-34	100000-02-100-249	Tripwire for Servers 100-249 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$168.52	USA
132-34	100000-03-100-249	Tripwire for Servers 100-249 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$96.16	USA
132-34	100000-04-100-249	Tripwire for Servers 100-249 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$168.52	USA

		is based on total number of licenses purchased)		
132-33	100000-00-250-499	Tripwire for Servers 250-499 Licenses (Pricing is based on total number of licenses purchased)	\$413.63	USA
132-34	100000-01-250-499	Tripwire for Servers 250-499 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$90.45	USA
132-34	100000-02-250-499	Tripwire for Servers 250-499 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$159.00	USA
132-34	100000-03-250-499	Tripwire for Servers 250-499 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$90.45	USA
132-34	100000-04-250-499	Tripwire for Servers 250-499 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$159.00	USA
132-33	100000-00-500-749	Tripwire for Servers 500-749 Licenses (Pricing is based on total number of licenses purchased)	\$387.56	USA
132-34	100000-01-500-749	Tripwire for Servers 500-749 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$84.74	USA
132-34	100000-02-500-749	Tripwire for Servers 500-749 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$148.53	USA
132-34	100000-03-500-749	Tripwire for Servers 500-749 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$84.74	USA
132-34	100000-04-500-749	Tripwire for Servers 500-749 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$148.53	USA
132-33	100000-00-750-999	Tripwire for Servers 750-999 Licenses (Pricing is based on total number of licenses purchased)	\$362.36	USA
132-34	100000-01-750-999	Tripwire for Servers 750-999 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$79.02	USA
132-34	100000-02-750-999	Tripwire for Servers 750-999 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$139.00	USA
132-34	100000-03-750-999	Tripwire for Servers 750-999 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$79.02	USA
132-34	100000-04-750-999	Tripwire for Servers 750-999 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$139.00	USA
132-33	100000-00-1000-1499	Tripwire for Servers 1000-1499 Licenses (Pricing is based on total number of licenses purchased)	\$336.29	USA

132-34	100000-01-1000-1499	Tripwire for Servers 1000-1499 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$73.31	USA
132-34	100000-02-1000-1499	Tripwire for Servers 1000-1499 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$128.53	USA
132-34	100000-03-1000-1499	Tripwire for Servers 1000-1499 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$73.31	USA
132-34	100000-04-1000-1499	Tripwire for Servers 1000-1499 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$128.53	USA
132-33	100000-00-1500-1999	Tripwire for Servers 1500-1999 Licenses (Pricing is based on total number of licenses purchased)	\$310.22	USA
132-34	100000-01-1500-1999	Tripwire for Servers 1500-1999 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$67.60	USA
132-34	100000-02-1500-1999	Tripwire for Servers 1500-1999 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$119.01	USA
132-34	100000-03-1500-1999	Tripwire for Servers 1500-1999 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$67.60	USA
132-34	100000-04-1500-1999	Tripwire for Servers 1500-1999 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$119.01	USA
132-33	100000-00-2000-2500	Tripwire for Servers 2000-2500 Licenses (Pricing is based on total number of licenses purchased)	\$284.15	USA
132-34	100000-01-2000-2500	Tripwire for Servers 2000-2500 Licenses - Annual Standard Support and Maintenance (Pricing is based on total number of licenses purchased)	\$61.89	USA
132-34	100000-02-2000-2500	Tripwire for Servers 2000-2500 Licenses - Annual Premier 24/7 Support and Maintenance (Pricing is based on total number of licenses purchased)	\$108.54	USA
132-34	100000-03-2000-2500	Tripwire for Servers 2000-2500 Licenses - Annual Standard Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$61.89	USA
132-34	100000-04-2000-2500	Tripwire for Servers 2000-2500 Licenses - Annual Premier 24/7 Support and Maintenance Renewal (Pricing is based on total number of licenses purchased)	\$108.54	USA
132-33	100010-00-1-9	Tripwire for Servers - SUL-LIC 1-9 Licenses (Pricing is based on total number of licenses purchased)	\$517.04	USA
132-33	100010-00-10-49	Tripwire for Servers - SUL-LIC 10-49 Licenses (Pricing is based on total number of licenses purchased)	\$490.97	USA
132-33	100010-00-50-99	Tripwire for Servers - SUL-LIC 50-99 Licenses (Pricing is based on total number of licenses purchased)	\$465.77	USA
132-33	100010-00-100-249	Tripwire for Servers - SUL-LIC 100-249 Licenses (Pricing is based on total number of licenses purchased)	\$439.70	USA
132-33	100010-00-250-499	Tripwire for Servers - SUL-LIC 250-499 Licenses (Pricing is based on total number of licenses purchased)	\$413.63	USA
132-33	100010-00-500-749	Tripwire for Servers - SUL-LIC 500-749 Licenses (Pricing is based on total number of licenses purchased)	\$387.56	USA
132-33	100010-00-750-999	Tripwire for Servers - SUL-LIC 750-999 Licenses (Pricing is based on total number of licenses purchased)	\$362.36	USA

132-33	100010-00-1000-1499	Tripwire for Servers - SUL-LIC 1000-1499 Licenses (Pricing is based on total number of licenses purchased)	\$336.29	USA
132-33	100010-00-1500-1999	Tripwire for Servers - SUL-LIC 1500-1999 Licenses (Pricing is based on total number of licenses purchased)	\$310.22	USA
132-33	100010-00-2000-2500	Tripwire for Servers - SUL-LIC 2000-2500 Licenses (Pricing is based on total number of licenses purchased)	\$284.15	USA
132-33	100300-00	Tripwire for Servers HP OpenView Smart Plug In (SPI)	\$864.62	USA
132-34	100300-01	Tripwire for Servers HP OpenView Smart Plug In (SPI) - Std Support	\$189.47	USA
132-34	100300-02	Tripwire for Servers HP OpenView Smart Plug In (SPI) - Prem Support	\$331.33	USA
132-34	100300-03	Tripwire for Servers HP OpenView Smart Plug In (SPI) - Renewal Std Support	\$189.47	USA
132-34	100300-04	Tripwire for Servers HP OpenView Smart Plug In (SPI) - Renewal Prem Support	\$331.33	USA
132-33	110000-00	Tripwire Manager License. Runs on Window NT/2000, Solaris and Linux	\$6,078.44	USA
132-34	110000-01	Tripwire Manager License - Standard Support and Maintenance	\$1,331.97	USA
132-34	110000-02	Tripwire Manager License - Premier 24/7 Support and Maintenance	\$2,330.71	USA
132-34	110000-03	Tripwire Manager License - Standard Support and Maintenance Renewal	\$1,331.97	USA
132-34	110000-04	Tripwire Manager License - Premier 24/7 Support and Maintenance Renewal	\$2,330.71	USA
132-33	110500-00	Tripwire Manager HP Service Desk Smart Link Integration (SLI)	\$864.62	USA
132-34	110500-01	Tripwire Manager HP Service Desk Smart Link Integration (SLI) - Std Support	\$189.47	USA
132-34	110500-02	Tripwire Manager HP Service Desk Smart Link Integration (SLI) - Prem Support	\$331.33	USA
132-34	110500-03	Tripwire Manager HP Service Desk Smart Link Integration (SLI) - Renewal Std Support	\$189.47	USA
132-34	110500-04	Tripwire Manager HP Service Desk Smart Link Integration (SLI) - Renewal Prem Support	\$331.33	USA
132-33	120000-00	Tripwire Monitor (view only) License. Runs on Window NT/2000, Solaris and Linux	\$1,733.59	USA
132-34	120000-01	Tripwire Monitor (view only) License - Standard Support and Maintenance	\$379.88	USA
132-34	120000-02	Tripwire Monitor (view only) License - Premier 24/7 Support and Maintenance	\$664.56	USA
132-34	120000-03	Tripwire Monitor (view only) License - Standard Support and Maintenance Renewal	\$379.88	USA
132-34	120000-04	Tripwire Monitor (view only) License - Premier 24/7 Support and Maintenance Renewal	\$664.56	USA
132-33	162000-00-052	Tripwire Enterprise/Server & Standard Reports – License	\$6,078.44	USA
132-34	162000-01-052	Tripwire Enterprise/Server – First Year Std Support	\$1,331.97	USA
132-34	162000-02-052	Tripwire Enterprise/Server – First Year Prem Support	\$2,330.71	USA
132-34	162000-03-052	Tripwire Enterprise/Server - Renewal Std Support	\$1,331.97	USA

132-34	162000-04-052	Tripwire Enterprise/Server – Renewal Prem Support	\$2,330.71	USA
132-33	162002-00	Tripwire Enterprise/Server - Oracle License	\$6,078.44	USA
132-34	162002-01	Tripwire Enterprise/Server – Oracle First Year Std Support	\$1,331.97	USA
132-34	162002-02	Tripwire Enterprise/Server – Oracle First Year Prem Support	\$2,330.71	USA
132-34	162002-03	Tripwire Enterprise/Server – Oracle Renewal Std Support t	\$1,331.97	USA
132-34	162002-04	Tripwire Enterprise/Server – Oracle Renewal Prem Support	\$2,330.71	USA
132-33	162003-00	Tripwire Enterprise/Server - MS SQL License	\$6,078.44	USA
132-34	162003-01	Tripwire Enterprise/Server – MS SQL First Year Std Support	\$1,331.97	USA
132-34	162003-02	Tripwire Enterprise/Server – MS SQL First Year Prem Support	\$2,330.71	USA
132-34	162003-03	Tripwire Enterprise/Server – MS SQL Renewal Std Support t	\$1,331.97	USA
132-34	162003-04	Tripwire Enterprise/Server – MS SQL Renewal Prem Support	\$2,330.71	USA
132-33	162004-00	Tripwire Express Console-License	\$345.71	USA
132-34	162004-01	Tripwire Express Console-Std Support	\$379.52	USA
132-34	162004-02	Tripwire Express Console-Prem Support	\$512.68	USA
132-34	162004-03	Tripwire Express Console-Renewal Std Support	\$379.52	USA
132-34	162004-04	Tripwire Express Console-Renewal Prem Support	\$512.68	USA
132-33	162015-00	Tripwire Integration Foundation-License *Requires Professional Services	\$12,996.75	USA
132-33	162031-00	Microsoft SCOM Compliance Pack – License	\$4,332.22	USA
132-34	162031-01	Microsoft SCOM Compliance Pack – Std Support	\$951.18	USA
132-34	162031-02	Microsoft SCOM Compliance Pack – Prem Support	\$1,664.57	USA
132-33	172100-00	Tripwire Enterprise for Small Stores - License Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$78.47	USA
132-34	172100-01	Tripwire Enterprise for Small Stores - Standard Support Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$19.02	USA
132-34	172100-03	Tripwire Enterprise for Small Stores - Standard Renewal Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$19.02	USA
132-33	172102-00	Tripwire Enterprise for Large Stores - License Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$237.00	USA
132-34	172102-01	Tripwire Enterprise for Large Stores - Standard Support Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$57.07	USA

132-34	172102-03	Tripwire Enterprise for Large Stores - Standard Renewal Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$57.07	USA
132-33	172105-00	Tripwire Enterprise for Desktops (includes policies)-License	\$125.64	USA
132-34	172105-01	Tripwire Enterprise for Desktops (includes policies)-Std Support	\$27.58	USA
132-34	172105-02	Tripwire Enterprise for Desktops (includes policies)-Prem Support	\$48.51	USA
132-34	172105-03	Tripwire Enterprise for Desktops (includes policies)-Renewal Std Support	\$27.58	USA
132-34	172105-04	Tripwire Enterprise for Desktops (includes policies)-Renewal Prem Support	\$48.51	USA
132-33	172107-00	Tripwire Enterprise for POS Servers (includes policies)-License	\$385.57	USA
132-34	172107-01	Tripwire Enterprise for POS Servers (includes policies)-First Year Std Support	\$84.65	USA
132-34	172107-02	Tripwire Enterprise for POS Servers (includes policies)-First Year Prem Support	\$148.38	USA
132-34	172107-03	Tripwire Enterprise for POS Servers (includes policies)-Renewal Std Support	\$84.65	USA
132-34	172107-04	Tripwire Enterprise for POS Servers-Renewal Prem Support	\$148.38	USA
132-33	172109-00	Tripwire Enterprise for POS End Point Systems (includes policies)-License *Min Qty 200	\$64.98	USA
132-34	172109-01	Tripwire Enterprise for POS End Point Systems (includes policies)-Std Support	\$14.26	USA
132-34	172109-02	Tripwire Enterprise for POS End Point Systems (includes policies)-Prem Support	\$24.73	USA
132-34	172109-03	Tripwire Enterprise for POS End Point Systems (includes policies)-Renewal Std Support	\$14.26	USA
132-34	172109-04	Tripwire Enterprise for POS End Point Systems (includes policies)-Renewal Prem Support	\$24.73	USA
132-33	172110-00	Tripwire Enterprise for File Systems (includes policies) (1-4 processors)-License	\$775.47	USA
132-34	172110-01	Tripwire Enterprise for File Systems (includes policies) (1-4 processors)-Std. Support	\$170.26	USA
132-34	172110-02	Tripwire Enterprise for File Systems (includes policies) (1-4 processors)-Prem Support	\$297.71	USA
132-34	172110-03	Tripwire Enterprise for File Systems (includes policies) (1-4 processors)-Renewal Std Support	\$170.26	USA
132-34	172110-04	Tripwire Enterprise for File Systems (includes policies) (1-4 processors)-Renewal Prem Support	\$297.71	USA
132-33	172112-00	Tripwire Enterprise Upgrade File Systems (includes policies) from 1-4 processors to 5-16 processors-License	\$487.81	USA
132-33	172113-00	Tripwire Enterprise Upgrade File Systems (includes policies) from 1-4 processors to 17+ processors-License	\$1,299.67	USA
132-33	172114-00	Tripwire Enterprise for Small Stores w/ TE ND - License Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$118.10	USA
132-34	172114-01	Tripwire Enterprise for Small Stores w/ TE ND - Standard Support Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$28.53	USA

132-34	172114-03	Tripwire Enterprise for Small Stores w/ TE ND - Standard Renewal Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$28.53	USA
132-33	172115-00	Tripwire Enterprise for Large Stores w/ TE ND - License Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$276.63	USA
132-34	172115-01	Tripwire Enterprise for Large Stores w/ TE ND - Standard Support Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$66.58	USA
132-34	172115-03	Tripwire Enterprise for Large Stores w/ TE ND - Standard Renewal Please consult Tripwire before quoting to end user - Special product requires up front scoping	\$66.58	USA
132-33	172120-00	Tripwire Enterprise for File Systems (includes policies) (5-16 processors)-License	\$1,165.38	USA
132-34	172120-01	Tripwire Enterprise for File Systems (includes policies) (5-16 processors)-Std Support	\$255.86	USA
132-34	172120-02	Tripwire Enterprise for File Systems (includes policies) (5-16 processors)-Prem Support	\$448.00	USA
132-34	172120-03	Tripwire Enterprise for File Systems (includes policies) (5-16 processors)-Renewal Std Support	\$255.86	USA
132-34	172120-04	Tripwire Enterprise for File Systems (includes policies) (5-16 processors)-Renewal Prem Support	\$448.00	USA
132-33	172123-00	Tripwire Enterprise Upgrade File Systems (includes policies) from 5-16 processors to 17+ processors-License	\$779.80	USA
132-33	172130-00	Tripwire Enterprise for File Systems (includes policies) (17+ processors)-License	\$1,815.21	USA
132-34	172130-01	Tripwire Enterprise for File Systems (includes policies) (17+ processors)-Std Support	\$398.54	USA
132-34	172130-02	Tripwire Enterprise for File Systems (includes policies) (17+ processors)-Prem Support	\$697.21	USA
132-34	172130-03	Tripwire Enterprise for File Systems (includes policies) (17+ processors)-Renewal Std Support	\$398.54	USA
132-34	172130-04	Tripwire Enterprise for File Systems (includes policies) (17+ processors)-Renewal Prem Support	\$697.21	USA
132-33	172200-00	Tripwire Enterprise for Network Devices (includes policies)-License	\$229.61	USA
132-34	172200-01	Tripwire Enterprise for Network Devices (includes policies)-Std Support	\$50.41	USA
132-34	172200-02	Tripwire Enterprise for Network Devices (includes policies)-Prem Support	\$88.45	USA
132-34	172200-03	Tripwire Enterprise for Network Devices (includes policies)-Renewal Std Support	\$50.41	USA
132-34	172200-04	Tripwire Enterprise for Network Devices (includes policies)-Renewal Prem Support	\$88.45	USA
132-33	172230-00	Tripwire Enterprise for VMWare ESX (includes policies)-License	\$775.47	USA
132-34	172230-01	Tripwire Enterprise for VMWare ESX (includes policies)-Std Support	\$170.26	USA
132-34	172230-02	Tripwire Enterprise for VMWare ESX (includes policies)-Prem Support	\$297.71	USA
132-34	172230-03	Tripwire Enterprise for VMWare ESX (includes policies)-Renewal Std Support	\$170.26	USA
132-34	172230-04	Tripwire Enterprise for VMWare ESX (includes policies)-Renewal Prem Support	\$297.71	USA
132-33	172250-00	Tripwire Enterprise for Directory Services (Reqs TE/FS w/ purchase)-License	\$268.59	USA

132-34	172250-01	Tripwire Enterprise for Directory Services (Reqs TE/FS w/ purchase)-Std. Support	\$58.97	USA
132-34	172250-02	Tripwire Enterprise for Directory Services (Reqs TE/FS w/ purchase)-Prem Support	\$103.67	USA
132-34	172250-03	Tripwire Enterprise for Directory Services (Reqs TE/FS w/ purchase)-Renewal Std Support	\$58.97	USA
132-34	172250-04	Tripwire Enterprise for Directory Services (Reqs TE/FS w/ purchase)-Renewal Prem Support	\$103.67	USA
132-33	172260-00	Tripwire Enterprise for Directory Services (includes policies)-License	\$602.42	USA
132-34	172260-01	Tripwire Enterprise for Directory Services (includes policies)-Std. Support	\$144.57	USA
132-34	172260-02	Tripwire Enterprise for Directory Services (includes policies)-Prem Support	\$253.01	USA
132-34	172260-03	Tripwire Enterprise for Directory Services (includes policies)-Renewal Std Support	\$144.57	USA
132-34	172260-04	Tripwire Enterprise for Directory Services (includes policies)-Renewal Prem Support	\$253.01	USA
132-33	172300-00	Tripwire Enterprise for Databases (Reqs TE/FS w/ purchase)-License	\$268.59	USA
132-34	172300-01	Tripwire Enterprise for Databases (Reqs TE/FS w/ purchase)-Std. Support	\$58.97	USA
132-34	172300-02	Tripwire Enterprise for Databases (Reqs TE/FS w/ purchase)-Prem Support	\$103.67	USA
132-34	172300-03	Tripwire Enterprise for Databases (Reqs TE/FS w/ purchase)-Renewal Std Support	\$58.97	USA
132-34	172300-04	Tripwire Enterprise for Databases (Reqs TE/FS w/ purchase)-Renewal Prem Support	\$103.67	USA
132-33	172310-00	Tripwire Enterprise for Databases (includes policies)-License	\$602.42	USA
132-34	172310-01	Tripwire Enterprise for Databases (includes policies)-Std. Support	\$144.57	USA
132-34	172310-02	Tripwire Enterprise for Databases (includes policies)-Prem Support	\$253.01	USA
132-34	172310-03	Tripwire Enterprise for Databases (includes policies)-Renewal Std Support	\$144.57	USA
132-34	172310-04	Tripwire Enterprise for Databases (includes policies)-Renewal Prem Support	\$253.01	USA
132-33	172330-00	Tripwire Enterprise for i5/OS-License	\$1,779.50	USA
132-34	172330-01	Tripwire Enterprise for i5/OS-Std. Support	\$427.08	USA
132-34	172330-02	Tripwire Enterprise for i5/OS-Prem Support	\$747.62	USA
132-34	172330-03	Tripwire Enterprise for i5/OS-Renewal Std Support	\$427.08	USA
132-34	172330-04	Tripwire Enterprise for i5/OS-Renewal Prem Support	\$747.62	USA
132-33	150100-00	Tripwire Enterprise for Microsoft Exchange (includes policies)-License *Requires TE for File Systems License	\$428.89	USA
132-34	150100-01	Tripwire Enterprise for Microsoft Exchange (includes policies)-Std Support	\$94.16	USA
132-34	150100-02	Tripwire Enterprise for Microsoft Exchange (includes policies)-Prem Support	\$164.79	USA
132-34	150100-03	Tripwire Enterprise for Microsoft Exchange (includes policies)-Renewal Std Support	\$94.16	USA

132-34	150100-04	Tripwire Enterprise for Microsoft Exchange (includes policies)-Renewal Prem Support	\$164.79	USA
132-33	150110-00	Tripwire Enterprise for Microsoft IIS (includes policies)-License *Requires TE for File Systems License	\$428.89	USA
132-34	150110-01	Tripwire Enterprise for Microsoft IIS (includes policies)-Std Support	\$94.16	USA
132-34	150110-02	Tripwire Enterprise for Microsoft IIS (includes policies)-Prem Support	\$164.79	USA
132-34	150110-03	Tripwire Enterprise for Microsoft IIS (includes policies)-Renewal Std Support	\$94.16	USA
132-34	150110-04	Tripwire Enterprise for Microsoft IIS (includes policies)-Renewal Prem Support	\$164.79	USA
132-33	173105-00	Tripwire Change Audit for Desktops-License	\$82.31	USA
132-34	173105-01	Tripwire Change Audit for Desktops-Std Support	\$18.07	USA
132-34	173105-02	Tripwire Change Audit for Desktops-Prem Support	\$31.38	USA
132-34	173105-03	Tripwire Change Audit for Desktops-Renewal Std Support	\$18.07	USA
132-34	173105-04	Tripwire Change Audit for Desktops-Renewal Prem Support	\$31.38	USA
132-33	173107-00	Tripwire Change Audit for POS Servers-License	\$255.60	USA
132-34	173107-01	Tripwire Change Audit for POS Servers-First Year Std Support	\$56.11	USA
132-34	173107-02	Tripwire Change Audit for POS Servers-First Year Prem Support	\$84.65	USA
132-34	173107-03	Tripwire Change Audit for POS Servers-Renewal Std Support	\$56.11	USA
132-34	173107-04	Tripwire Change Audit for POS Servers-Renewal Prem Support	\$84.65	USA
132-33	173109-00	Tripwire Change Audit for POS End Point Systems-License *Min Qty 200	\$42.46	USA
132-34	173109-01	Tripwire Change Audit for POS End Point Systems-Std Support	\$9.51	USA
132-34	173109-02	Tripwire Change Audit for POS End Point Systems-Prem Support	\$16.17	USA
132-34	173109-03	Tripwire Change Audit for POS End Point Systems-Renewal Std Support	\$9.51	USA
132-34	173109-04	Tripwire Change Audit for POS End Point Systems-Renewal Prem Support	\$16.17	USA
132-33	173110-00	Tripwire Change Audit for File Systems (1-4 processors)-License	\$515.54	USA
132-34	173110-01	Tripwire Change Audit for File Systems (1-4 processors)-Std. Support	\$113.19	USA
132-34	173110-02	Tripwire Change Audit for File Systems (1-4 processors)-Prem Support	\$197.84	USA
132-34	173110-03	Tripwire Change Audit for File Systems (1-4 processors)-Renewal Std Support	\$113.19	USA
132-34	173110-04	Tripwire Change Audit for File Systems (1-4 processors)-Renewal Prem Support	\$197.84	USA
132-33	173112-00	Tripwire Change Audit Upgrade File Systems from 1-4 processors to 5-16 processors-License	\$346.58	USA
132-33	173113-00	Tripwire Change Audit Upgrade File Systems from 1-4 processors to 17+ processors-License	\$831.79	USA
132-33	173120-00	Tripwire Change Audit for File Systems (5-16 processors)-License	\$775.47	USA

132-34	173120-01	Tripwire Change Audit for File Systems (5-16 processors)-Std Support	\$170.26	USA
132-34	173120-02	Tripwire Change Audit for File Systems (5-16 processors)-Prem Support	\$297.71	USA
132-34	173120-03	Tripwire Change Audit for File Systems (5-16 processors)-Renewal Std Support	\$170.26	USA
132-34	173120-04	Tripwire Change Audit for File Systems (5-16 processors)-Renewal Prem Support	\$297.71	USA
132-33	173123-00	Tripwire Change Audit Upgrade File Systems from 5-16 processors to 17+ processors-License	\$519.87	USA
132-33	173130-00	Tripwire Change Audit for File Systems (17+ processors)-License	\$1,208.70	USA
132-34	173130-01	Tripwire Change Audit for File Systems (17+ processors)-Std Support	\$265.37	USA
132-34	173130-02	Tripwire Change Audit for File Systems (17+ processors)-Prem Support	\$464.17	USA
132-34	173130-03	Tripwire Change Audit for File Systems (17+ processors)-Renewal Std Support	\$265.37	USA
132-34	173130-04	Tripwire Change Audit for File Systems (17+ processors)-Renewal Prem Support	\$464.17	USA
132-33	173200-00	Tripwire Change Audit for Network Devices-License	\$151.63	USA
132-34	173200-01	Tripwire Change Audit for Network Devices-Std Support	\$33.29	USA
132-34	173200-02	Tripwire Change Audit for Network Devices-Prem Support	\$58.02	USA
132-34	173200-03	Tripwire Change Audit for Network Devices-Renewal Std Support	\$33.29	USA
132-34	173200-04	Tripwire Change Audit for Network Devices-Renewal Prem Support	\$58.02	USA
132-33	173230-00	Tripwire Change Audit for VMWare ESX-License	\$515.54	USA
132-34	173230-01	Tripwire Change Audit for VMWare ESX-Std Support	\$113.19	USA
132-34	173230-02	Tripwire Change Audit for VMWare ESX-Prem Support	\$197.84	USA
132-34	173230-03	Tripwire Change Audit for VMWare ESX-Renewal Std Support	\$113.19	USA
132-34	173230-04	Tripwire Change Audit for VMWare ESX-Renewal Prem Support	\$197.84	USA
132-33	173250-00	Tripwire Change Audit for Directory Services (Reqs TCA/FS w/ purchase)-License	\$268.59	USA
132-34	173250-01	Tripwire Change Audit for Directory Services (Reqs TCA/FS w/ purchase)-Std. Support	\$58.97	USA
132-34	173250-02	Tripwire Change Audit for Directory Services (Reqs TCA/FS w/ purchase)-Prem Support	\$103.67	USA
132-34	173250-03	Tripwire Change Audit for Directory Services (Reqs TCA/FS w/ purchase)-Renewal Std Support	\$58.97	USA
132-34	173250-04	Tripwire Change Audit for Directory Services (Reqs TCA/FS w/ purchase)-Renewal Prem Support	\$103.67	USA
132-33	173260-00	Tripwire Change Audit for Directory Services-License	\$658.51	USA
132-34	173260-01	Tripwire Change Audit for Directory Services-Std. Support	\$144.57	USA
132-34	173260-02	Tripwire Change Audit for Directory Services-Prem Support	\$253.01	USA
132-34	173260-03	Tripwire Change Audit for Directory Services-Renewal Std Support	\$144.57	USA

132-34	173260-04	Tripwire Change Audit for Directory Services-Renewal Prem Support	\$253.01	USA
132-33	173300-00	Tripwire Change Audit for Databases (Reqs TCA/FS w/ purchase)-License	\$268.59	USA
132-34	173300-01	Tripwire Change Audit for Databases (Reqs TCA/FS w/ purchase)-Std. Support	\$58.97	USA
132-34	173300-02	Tripwire Change Audit for Databases (Reqs TCA/FS w/ purchase)-Prem Support	\$103.67	USA
132-34	173300-03	Tripwire Change Audit for Databases (Reqs TCA/FS w/ purchase)-Renewal Std Support	\$58.97	USA
132-34	173300-04	Tripwire Change Audit for Databases (Reqs TCA/FS w/ purchase)-Renewal Prem Support	\$103.67	USA
132-33	173310-00	Tripwire Change Audit for Databases-License	\$658.51	USA
132-34	173310-01	Tripwire Change Audit for Databases-Std. Support	\$144.57	USA
132-34	173310-02	Tripwire Change Audit for Databases-Prem Support	\$253.01	USA
132-34	173310-03	Tripwire Change Audit for Databases-Renewal Std Support	\$144.57	USA
132-34	173310-04	Tripwire Change Audit for Databases-Renewal Prem Support	\$253.01	USA
132-33	173330-00	Tripwire Change Audit for i5/OS-License	\$1,295.33	USA
132-34	173330-01	Tripwire Change Audit for i5/OS-Std. Support	\$284.40	USA
132-34	173330-02	Tripwire Change Audit for i5/OS-Prem Support	\$497.46	USA
132-34	173330-03	Tripwire Change Audit for i5/OS-Renewal Std Support	\$284.40	USA
132-34	173330-04	Tripwire Change Audit for i5/OS-Renewal Prem Support	\$497.46	USA
132-33	174105-00	Upgrade to Tripwire Enterprise for Desktops-License	\$58.05	USA
132-33	174107-00	Upgrade to Tripwire Enterprise for POS Servers-License	\$173.29	USA
132-33	174109-00	Upgrade to Tripwire Enterprise for POS End Point Systems-License	\$30.33	USA
132-33	174110-00	Upgrade to Tripwire Enterprise for File Systems (1-4 processors)-License	\$346.58	USA
132-33	174120-00	Upgrade to Tripwire Enterprise for File Systems (5-16 processors)-License	\$519.00	USA
132-33	174130-00	Upgrade to Tripwire Enterprise for File Systems (17+ processors)-License	\$806.66	USA
132-33	174200-00	Upgrade to Tripwire Enterprise for Network Devices-License	\$103.97	USA
132-33	174230-00	Upgrade to Tripwire Enterprise for VMWare ESX-License	\$346.58	USA
132-33	174250-00	Upgrade to Tripwire Enterprise for Directory Servers-License	\$749.48	USA
132-33	174300-00	Upgrade to Tripwire Enterprise for Databases-License	\$403.77	USA
132-34	901001-90	Tripwire Services: Quick Start Level 1 (T&E Add'l)	\$10,068.33	USA
132-34	901002-90	Tripwire Services: Quick Start Level 2 (T&E Add'l)	\$20,136.66	USA
132-34	901003-90	Tripwire Services: Health Check (Includes T&E)	\$10,137.47	USA

132-34	901004-90	Tripwire Services: Tripwire Enterprise 7 Upgrade (T&E Add'l)	\$10,068.33	USA
132-34	900912-90	Tripwire Services: Tier 1 Consultant Services (per day, T&E Add'l)	\$2,237.41	USA
132-34	900940-90	Tripwire Services: Tier 2 Consultant Services (per day, T&E Add'l)	\$2,856.26	USA
132-34	900941-90	Tripwire Services: Tier 3 Consultant Services (per day, T&E Add'l)	\$3,808.35	USA
132-34	900960-90	Tripwire Services: Visible Ops Workshop (T&E Add'l)	\$5,712.53	USA
132-34	900963-90	Tripwire Services - Tripwire Enterprise Custom Integration Foundation Scoping and Design (Includes T&E) Required when ordering 162015-00	\$12,563.53	USA

**ACES' Pricing for Socrata SIN 132-32 (Term Software Licenses), SIN 132-34 (Maintenance as a Service) and SIN 132-50 (Training Courses) on Pages 29 – 34 below**

SIN	Product Code	Product Description	GSA Price	Origin
132-32	SOC-BAS-01000	Socrata Basic - Embed data into your websites, with up to 10GB of storage and 50GB of delivery. Includes co-branded Social Data Player, advanced player customization, advanced visualization, basic API, basic comment moderation, dataset nomination, and more. Price is per month for the first web property.	\$435.31	USA
132-32	SOC-PLS-01000	Socrata Plus - Embed data into your websites, with up to 50GB of storage and 250GB of delivery. Includes privately branded Social Data Player, advanced Performance Metrics, advanced player customization, advanced visualization, basic API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery widget, and more. Price is per month for the first web property.	\$980.80	USA
132-32	SOC-PRE-01000	Socrata Premium - Embed data into your websites or run your own site like data.gov, with up to 250GB of storage and 1.25TB of delivery. Includes privately branded Social Data Player, privately branded publisher platform, privately branded URL, advanced Performance Metrics, advanced player customization, advanced visualization, advanced API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery module, dataset discovery widget, custom dataset metadata, and more. Price is per month for the first web property.	\$5,453.86	USA
132-32	SOC-UNL-01000	Socrata Unlimited - Embed data into your websites or run your own site like data.gov, with unlimited storage and unlimited delivery. Includes privately branded Social Data Player, privately branded publisher platform, privately branded URL, advanced Performance Metrics, advanced player customization, advanced visualization, advanced API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery module, dataset discovery widget, custom dataset metadata, dataset versioning & snapshots, external user authentication integration, community module for social networking, automated geo-coding for data mapping, and more. Price is per month for the first web property.	\$15,272.77	USA
132-32	SOC-BAS-02000	Socrata Basic (2nd Web Property) - Embed data into your websites, with up to 10GB of storage and 50GB of delivery. Includes co-branded Social Data Player, advanced player customization, advanced visualization, basic API, basic comment moderation, dataset nomination, and more. Price is per month for the second web property.	\$370.01	USA
132-32	SOC-PLS-02000	Socrata Plus (2nd Web Property) - Embed data into your websites, with up to 50GB of storage and 250GB of delivery. Includes privately branded Social Data Player, advanced Performance Metrics, advanced player customization, advanced visualization, basic API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery widget, and more. Price is per month for the second web property.	\$833.68	USA
132-32	SOC-PRE-02000	Socrata Premium (2nd Web Property) - Embed data into your websites or run your own site like data.gov, with up to 250GB of storage and 1.25TB of delivery. Includes privately branded Social Data Player, privately branded publisher platform, privately branded URL, advanced Performance Metrics, advanced player customization, advanced visualization, advanced API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery module, dataset discovery widget, custom dataset metadata, and more. Price is per month for the second web property.	\$4,635.78	USA

132-32	SOC-UNL-02000	Socrata Unlimited (2nd Web Property) - Embed data into your websites or run your own site like data.gov, with unlimited storage and unlimited delivery. Includes privately branded Social Data Player, privately branded publisher platform, privately branded URL, advanced Performance Metrics, advanced player customization, advanced visualization, advanced API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery module, dataset discovery widget, custom dataset metadata, dataset versioning & snapshots, external user authentication integration, community module for social networking, automated geo-coding for data mapping, and more. Price is per month for the second web property.	\$12,981.85	USA
132-32	SOC-BAS-03000	Socrata Basic (3+ Web Properties) - Embed data into your websites, with up to 10GB of storage and 50GB of delivery. Includes co-branded Social Data Player, advanced player customization, advanced visualization, basic API, basic comment moderation, dataset nomination, and more. Price is per month for the third web property and each web property thereafter.	\$326.48	USA
132-32	SOC-PLS-03000	Socrata Plus (3+ Web Properties) - Embed data into your websites, with up to 50GB of storage and 250GB of delivery. Includes privately branded Social Data Player, advanced Performance Metrics, advanced player customization, advanced visualization, basic API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery widget, and more. Price is per month for the third web property and each web property thereafter.	\$735.60	USA
132-32	SOC-PRE-03000	Socrata Premium (3+ Web Properties) - Embed data into your websites or run your own site like data.gov, with up to 250GB of storage and 1.25TB of delivery. Includes privately branded Social Data Player, privately branded publisher platform, privately branded URL, advanced Performance Metrics, advanced player customization, advanced visualization, advanced API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery module, dataset discovery widget, custom dataset metadata, and more. Price is per month for the third web property and each web property thereafter.	\$4,090.40	USA
132-32	SOC-UNL-03000	Socrata Unlimited (3+ Web Properties) - Embed data into your websites or run your own site like data.gov, with unlimited storage and unlimited delivery. Includes privately branded Social Data Player, privately branded publisher platform, privately branded URL, advanced Performance Metrics, advanced player customization, advanced visualization, advanced API, advanced comment moderation, dataset nomination, dataset routing & approval, dataset discovery module, dataset discovery widget, custom dataset metadata, dataset versioning & snapshots, external user authentication integration, community module for social networking, automated geo-coding for data mapping, and more. Price is per month for the third web property and each web property thereafter.	\$11,454.58	USA
132-32	SOC-BAS-01001	Advanced Performance Metrics - Adds advanced Performance Metrics to the Socrata Basic plan. Analyze how your data has been accessed and redistributed in real-time. Price is per month for the first web property.	\$260.09	USA
132-32	SOC-BAS-01002	Dataset Discovery Widget - Adds dataset discovery widget to the Socrata Basic plan. Enables users to search your dataset catalog from any page within your website. Price is per month for the first web property.	\$260.09	USA
132-32	SOC-BAS-01003	Dataset Discovery Module - Adds dataset discovery module to the Socrata Basic plan. Adds a full-sized,	\$347.37	USA

		customizable data catalog website. Price is per month for the first web property.		
132-32	SOC-BAS-01004	Community Module - Adds community module to the Socrata Basic plan. Enhances your Social Data Player with community pages. Price is per month for the first web property.	\$347.37	USA
132-32	SOC-BAS-01005	Geo-Coding - Adds geo-coding to the Socrata Basic plan. Price is per month for the first web property.	\$225.18	USA
132-32	SOC-BAS-02001	Advanced Performance Metrics (2nd Web Property) - Adds advanced Performance Metrics to the Socrata Basic plan. Analyze how your data has been accessed and redistributed in real-time. Price is per month for the second web property.	\$221.08	USA
132-32	SOC-BAS-02002	Dataset Discovery Widget (2nd Web Property) - Adds dataset discovery widget to the Socrata Basic plan. Enables users to search your dataset catalog from any page within your website. Price is per month for the second web property.	\$221.08	USA
132-32	SOC-BAS-02003	Dataset Discovery Module (2nd Web Property) - Adds dataset discovery module to the Socrata Basic plan. Adds a full-sized, customizable data catalog website. Price is per month for the second web property.	\$295.27	USA
132-32	SOC-BAS-02004	Community Module (2nd Web Property) - Adds community module to the Socrata Basic plan. Enhances your Social Data Player with community pages. Price is per month for the second web property.	\$295.27	USA
132-32	SOC-BAS-02005	Geo-Coding (2nd Web Property) - Adds geo-coding to the Socrata Basic plan. Price is per month for the second web property.	\$191.41	USA
132-32	SOC-BAS-03001	Advanced Performance Metrics (3+ Web Properties) - Adds advanced Performance Metrics to the Socrata Basic plan. Analyze how your data has been accessed and redistributed in real-time. Price is per month for the third web property and each web property thereafter.	\$195.07	USA
132-32	SOC-BAS-03002	Dataset Discovery Widget (3+ Web Properties) - Adds dataset discovery widget to the Socrata Basic plan. Enables users to search your dataset catalog from any page within your website. Price is per month for the third web property and each web property thereafter.	\$195.07	USA
132-32	SOC-BAS-03003	Dataset Discovery Module (3+ Web Properties) - Adds dataset discovery module to the Socrata Basic plan. Adds a full-sized, customizable data catalog website. Price is per month for the third web property and each web property thereafter.	\$260.53	USA
132-32	SOC-BAS-03004	Community Module (3+ Web Properties) - Adds community module to the Socrata Basic plan. Enhances your Social Data Player with community pages. Price is per month for the third web property and each web property thereafter.	\$260.53	USA
132-32	SOC-BAS-03005	Geo-Coding (3+ Web Properties) - Adds geo-coding to the Socrata Basic plan. Price is per month for the third web property and each web property thereafter.	\$168.89	USA
132-32	SOC-PLS-01001	Dataset Discovery Module - Adds dataset discovery module to the Socrata Plus plan. Adds a full-sized, customizable data catalog website. Price is per month per web property.	\$718.74	USA
132-32	SOC-PLS-01002	Private URL - DNS CNAME - Adds private URL capability to the Socrata Plus plan. Fully control the URL	\$587.83	USA

		of your social data site and API. Price is per month per web property.		
132-32	SOC-PLS-01003	User Authentication Integration - Adds user authentication integration to the Socrata Plus plan. Maintain the identities and credentials of users in an authentication system owned and operated by you. Price is per month per web property.	\$587.83	USA
132-32	SOC-PLS-01004	Community Module - Adds community module to the Socrata Plus plan. Enhances your Social Data Player with community pages. Price is per month per web property.	\$587.83	USA
132-32	SOC-PLS-01005	Geo-Coding - Adds geo-coding to the Socrata Plus plan. Price is per month per web property.	\$221.25	USA
132-32	SOC-PLS-02001	Dataset Discovery Module (2nd Web Property) - Adds dataset discovery module to the Socrata Plus plan. Adds a full-sized, customizable data catalog website. Price is per month for the second web property.	\$610.94	USA
132-32	SOC-PLS-02002	Private URL - DNS CNAME (2nd Web Property) - Adds private URL capability to the Socrata Plus plan. Fully control the URL of your social data site and API. Price is per month for the second web property.	\$499.65	USA
132-32	SOC-PLS-02003	User Authentication Integration (2nd Web Property) - Adds user authentication integration to the Socrata Plus plan. Maintain the identities and credentials of users in an authentication system owned and operated by you. Price is per month for the second web property.	\$499.65	USA
132-32	SOC-PLS-02004	Community Module (2nd Web Property) - Adds community module to the Socrata Plus plan. Enhances your Social Data Player with community pages. Price is per month for the second web property.	\$499.65	USA
132-32	SOC-PLS-02005	Geo-Coding (2nd Web Property) - Adds geo-coding to the Socrata Plus plan. Price is per month for the second web property.	\$188.07	USA
132-32	SOC-PLS-03001	Dataset Discovery Module (3+ Web Properties) - Adds dataset discovery module to the Socrata Plus plan. Adds a full-sized, customizable data catalog website. Price is per month for the third web property and each web property thereafter.	\$539.06	USA
132-32	SOC-PLS-03002	Private URL - DNS CNAME (3+ Web Properties) - Adds private URL capability to the Socrata Plus plan. Fully control the URL of your social data site and API. Price is per month for the third web property and each web property thereafter.	\$440.87	USA
132-32	SOC-PLS-03003	User Authentication Integration (3+ Web Properties) - Adds user authentication integration to the Socrata Plus plan. Maintain the identities and credentials of users in an authentication system owned and operated by you. Price is per month for the third web property and each web property thereafter.	\$440.87	USA
132-32	SOC-PLS-03004	Community Module (3+ Web Properties) - Adds community module to the Socrata Plus plan. Enhances your Social Data Player with community pages. Price is per month for the third web property and each web property thereafter.	\$440.87	USA
132-32	SOC-PLS-03005	Geo-Coding (3+ Web Properties) - Adds geo-coding to the Socrata Plus plan. Price is per month for the third web property and each web property thereafter.	\$165.94	USA
132-32	SOC-PRE-01001	User Authentication Integration - Adds user authentication integration to the Socrata Premium plan. Maintain the identities and credentials of users in an authentication system owned and operated by you. Price is per month per web property.	\$1,635.39	USA
132-32	SOC-PRE-01002	Community Module - Adds community module to the Socrata Premium plan. Enhances your Social Data Player with community pages. Price is per month per web property.	\$1,635.39	USA

132-32	SOC-PRE-01003	Geo-Coding - Adds geo-coding to the Socrata Premium plan. Price is per month per web property.	\$326.21	USA
132-32	SOC-PRE-02001	User Authentication Integration (2nd Web Property) - Adds user authentication integration to the Socrata Premium plan. Maintain the identities and credentials of users in an authentication system owned and operated by you. Price is per month for the second web property.	\$1,390.08	USA
132-32	SOC-PRE-02002	Community Module (2nd Web Property) - Adds community module to the Socrata Premium plan. Enhances your Social Data Player with community pages. Price is per month for the second web property.	\$1,390.08	USA
132-32	SOC-PRE-02003	Geo-Coding (2nd Web Property) - Adds geo-coding to the Socrata Premium plan. Price is per month for the second web property.	\$277.27	USA
132-32	SOC-PRE-03001	User Authentication Integration (3+ Web Properties) - Adds user authentication integration to the Socrata Premium plan. Maintain the identities and credentials of users in an authentication system owned and operated by you. Price is per month for the third web property and each web property thereafter.	\$1,226.55	USA
132-32	SOC-PRE-03002	Community Module (3+ Web Properties) - Adds community module to the Socrata Premium plan. Enhances your Social Data Player with community pages. Price is per month for the third web property and each web property thereafter.	\$1,226.55	USA
132-32	SOC-PRE-03003	Geo-Coding (3+ Web Properties) - Adds geo-coding to the Socrata Premium plan. Price is per month for the third web property and each web property thereafter.	\$244.66	USA
132-34	SOC-SDP-01000	Social Data Platform Pilot Package-The Socrata Social Data Platform Pilot Package. The Socrata team will help you socratize your datasets, as well as integrate them into your site. The Pilot Package includes up to 50 GB of dataset storage, a custom Social Data Player template and up to 100 hours of dataset preparation services. Pilot Package also requires monthly Basic, Plus, Premium, or Unlimited plan.	\$26,718.83	USA
132-34	SOC-SDP-02000	Social Data Platform QuickStart Package-The Socrata Social Data Platform QuickStart Package. The Socrata team will help you socratize your datasets, as well as integrate them into your site. The QuickStart includes up to 100 GB of dataset storage, a custom Social Data Player template and up to 200 hours of dataset preparation and software customization services. QuickStart Package also requires monthly Basic, Plus, Premium, or Unlimited plan.	\$54,549.51	USA
132-34	SOC-SDP-03000	Social Data Platform Assisted Launch-The Socrata Social Data Platform Assisted Launch. The Socrata team will help you socratize your datasets, as well as integrate them into your site. The Assisted Launch includes up to 250 GB of dataset storage, a dedicated technical program manager, up to 5 custom Social Data Player templates, dataset discovery module custom theme and design, metadata schema assistance and up to 250 hours of dataset preparation and customization services. Assisted Launch also requires monthly Basic, Plus, Premium, or Unlimited plan.	\$109,099.03	USA
132-50	SOC-TRN-01000	Web Publisher Training - This 8 hour training course will teach your data publishers the end-to-end process of taking your existing data and embedding it directly in your web properties with the Social Data Player. They will start by learning how to transform data from your existing databases into a file format that can easily be onboarded into Socrata.com, best practices for making data easily consumable by an audience, and how to customize the Social Data Player so it matches your website's look and feel. Finally, we will teach your team how to embed the Social Data Player and track its web performance. This training is delivered by a Socrata professional and will be delivered at the customer's location or designated classroom. (T&E Included)	\$2,226.88	USA

132-50 SOC-TRN-02000

API Training - This 8 hour training course is for developers who want to access Socrata programmatically via the Socrata API (REST). The course starts with an overview of the Socrata API and then teaches how to feed data from your existing databases directly into Socrata.com, making real-time dataset updates and changes easy. Your team will also learn which data formats make datasets easily consumable by a non-technical audience. Finally, a Socrata professional will provide a hands-on demonstration of creating advanced dataset visualizations, mashups with tools like Google Maps, and multiple dataset mashups. This training is delivered by a Socrata professional and will be delivered at the customer's location or designated classroom. (T&E Included)

\$2,226.88

USA

**ACES' Pricing for 1E SIN 132-33 (Perpetual Software Licenses) and SIN 132-34  
(Maintenance as a Service) on Page 35 below**

<b>SIN</b>	<b>Product Code</b>	<b>Product Description</b>	<b>GSA Price</b>	<b>Origin</b>
132-33	WUP-WUP-DT	1E WakeUp	\$6.35	GB
132-34	MTC-WUP-DT	1E WakeUp Maintenance (Years 2 & 3 purchased up front)	\$2.54	GB
132-33	NWM-NWM-DT	NightWatchman	\$16.11	GB
132-34	MTC-NWM-DT	NightWatchman Maintenance (Years 2 & 3 purchased up front)	\$6.45	GB
132-33	PMP-PAC-DT	Power & Patch Management Pack (SMSWakeUp & NightWatchman)	\$17.58	GB
132-34	MTC-PMP-DT	Power & Patch Management Pack Maintenance (Years 2 & 3 purchased up front)	\$7.03	GB
132-33	NOM-ENT-DT	Nomad Enterprise	\$10.74	GB
132-34	MTC-NOM-DT	Nomad Enterprise Maintenance (Years 2 & 3 purchased up front)	\$4.30	GB
132-33	NOM-NEM-DT	Nomad Enterprise Multicast	\$14.16	GB
132-34	MTC-NEM-DT	Nomad Enterprise Multicast Maintenance (Years 2 & 3 purchased up front)	\$5.66	GB
132-33	SHO-PIN-DT	Shopping	\$6.35	GB
132-34	MTC-SHO-DT	Shopping Maintenance (Years 2 & 3 purchased up front)	\$2.54	GB
132-33	U007	1E Enterprise Agreement	\$39.06	GB

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)  
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

**1. SCOPE**

- (a) The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- (b) The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

**2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- (a) Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- (b) The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- (c) Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

**3. ORDER**

- (a) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- (b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

**4. PERFORMANCE OF SERVICES**

- (a) The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- (b) The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- (c) The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.

(d) Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

## **5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

- (1) Cancel the stop-work order; or
- (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
- (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

The Inspection of Services–Fixed Price (AUG 1996) (Deviation 1 – May 2003) clause at FAR 52.246-4 applies to firm-fixed price orders placed under this contract. The Inspection–Time-and-Materials and Labor-Hour (May 2001) (Deviation 1 – May 2003) clause at FAR 52.246-6 applies to time-and-materials and labor-hour orders placed under this contract.

## **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Deviation – Dec 2007) Rights in Data – General, may apply.

**8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

**9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

**10. ORGANIZATIONAL CONFLICTS OF INTEREST**

(a) Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

(b) To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

**11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

**12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (OCT 2008) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-

Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

### **13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

### **14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

### **15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

### **16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING**

(a) The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

(b) Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices.

The following is an example of the manner in which the description of a commercial job title should be presented:

## **Alamo City Engineering Services, Inc. Labor Category Descriptions**

### **1. Program Manager**

Directs and manages all aspects of IT System Development including financial management, contractual issues, evaluations of existing IT procedures and IT project development.

### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Develops and enforces work standards
2. Provides quality assurance and configuration management
  
3. Reviews work quality, assigns contractor schedules, and communicates goals, objectives, and policies of the organization to subordinates
4. Oversees financial management and administrative activities, such as budgeting, financial reporting, and manpower and resource planning
5. Performs complex evaluations of existing procedures, processes, techniques, models, and/or systems relating to management problems or contractual issues
6. Supervises and directs staff on a daily basis
7. Experience in project development life cycle phases from inception to deployment, with an ability to provide guidance and direction in these tasks areas as required

**JOB SPECIFICATIONS**

Requires a Bachelor's degree and fifteen (15) years experience in directing and managing IT systems development or twenty-five (25) years experience in the IT systems development field.

**2. Senior IT Project Support Specialist**

Assists in preparing, editing and presenting graphics presentations for IT projects and/or proposals. Advisor to other IT support personnel. Requires high level of experience in IT software development and configuration procedures and policies.

**PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Prepares and edits correspondence
2. Assists in the preparation and graphic presentations
3. Supports the development of IT contract deliverables and required software development reports
4. Acts as advisor to other IT support personnel

**JOB SPECIFICATIONS**

Requires an Associate's degree and five (5) years experience in graphic design and or IT proposal development; or fifteen (15) years of experience, managing the IT support proposal development team, and maintaining the required IT project reports and files.

**3. Quality Assurance/Configuration Management Engineer**

Provides Quality Assurance review throughout the software development and configuration life cycle, providing IT technical guidance. Maintains high level of quality assurance for approval of major system installations.

**PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Maintains the level of quality throughout the software life cycle
2. Conducts formal and informal reviews, at predetermined times, throughout the development software life cycle
3. Provides IT technical guidance for personnel performing software development tasks, including review of work products for accuracy, adherence to the IT design concept and to applicable standards
4. Review of software program documentation to assure compliance with client standards/requirements, and for progress in accordance with schedules

5. Coordinates IT problem solution and user satisfaction
6. Make recommendations, if needed, for approval of major IT system installations

#### **JOB SPECIFICATIONS**

Requires a Bachelor's degree and three (3) years of experience with software development/configuration; or fifteen (15) years experience in a quality assurance program for software development and configuration management.

#### **4. Senior System Support Specialist**

Supervises IT activities in the day to day configuration and operation of computer systems.

#### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Performs system capacity analysis and planning, and optimizes system performance and resource utilization
2. Provides COMMERCIAL OFF THE SHELF installation, license management and maintenance, system configuration and modifications
3. Provides services to include system backup and restoration, user configurations, system privilege controls, role and users definitions, and dynamic upgrade and substitutions of components (memory, disk space, etc.) required in development and integration test beds and environment
4. Ensures computer systems resources are used in an efficient and effective manner
5. Provides highly technical expertise in the use of DATABASE MANAGEMENT SYSTEM. Evaluates and recommends DATABASE MANAGEMENT SYSTEM products to support validated user requirements.
6. Provides assistance to users in resolving system problems, provides system backups, and system maintenance
7. Coordinates the resolution of production-related problems. Ensures production schedules are met

#### **JOB SPECIFICATIONS**

Requires an Associate's degree and six (6) years experience as a system support specialist; or ten (10) years of experience, supervising and managing the day-to-day activities of the configuration and operation of computer systems.

#### **5. System Support Specialist**

Performs system capacity analysis and planning, optimizing IT system performance and resource utilization.

#### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Provides assistance to users in resolving system problems, provides system backups, and system maintenance
2. Supports COMMERCIAL OFF THE SHELF installation, license management and maintenance, system configuration and modifications
3. Provides services to include system backup and restoration, user configurations, role and users definitions, and assists in system upgrade and substitutions of components (memory, disk space etc.) required in development, integration test beds
4. Monitors computer systems resources
5. Coordinates the resolution of production-related problems
6. Supports the day to-day activities of configuration, and operation of the computer systems

## **JOB SPECIFICATIONS**

Requires a high school diploma and four (4) years experience performing system capacity analysis, planning and optimizing system performance; or eight (8) years experience in system analysis, development and planning.

### **6. Systems Development Engineer**

Manages and participates in design, and development of IT systems, including evaluation, configuration and construction.

## **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Proficient in engineering disciplines such as: electronic engineering, communications engineering
2. Information Technology including network engineering security, interoperability analysis, system standards, military operations (ground, sea, and air), program analysis, requirements analysis, program planning, and cost analysis

## **JOB SPECIFICATIONS**

Requires a Bachelor's degree and five (5) years experience as a System IT development engineer; or eleven (11) years experience applying an organization-wide set of disciplines for the planning, analysis, design, and construction of IT systems on a system-wide basis.

### **7. Associate Systems Development Engineer**

Supports IT systems development and integration efforts.

## **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Understands the disciplines for planning, analysis, design, and construction of systems on a system -wide basis or across a major sector of the enterprise
2. Knowledgeable in one or more IT disciplines such as: electronic engineering, communications engineering, information engineering, network engineering security, interoperability analysis, system standards, program analysis, requirements analysis, program planning and cost analysis

## **JOB SPECIFICATIONS**

Requires a bachelor's degree and five (5) years of experience in IT system development; or ten (10) years experience in supporting IT systems development and integration efforts.

### **8. Hardware Support Specialist**

Coordinates hardware installation and experienced in network and database security systems.

## **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Provides knowledge and experience in one or more disciplines or procedures including hardware installation, repair, calibrating and modifying electronic equipment, unpacking, inspection, test and

configuration

2. Trouble shooting functions

### **JOB SPECIFICATIONS**

Requires a high school diploma and five (5) years experience with network and database security systems; or seven (7) years experience with network and database security systems.

## **9. Associate Hardware Support Specialist**

Experience with hardware support and assists the Hardware Support Specialist.

### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Provides some knowledge and support in one discipline or procedure including hardware installation, repair, calibrating and modifying electronic equipment, unpacking, inspection, test and configuration
2. IT Help Desk and Trouble shooting functions

### **JOB SPECIFICATIONS**

Requires a high school diploma and one (1) year experience with database security systems; or three (3) years experience in database security management.

## **10. Systems Support Engineer**

Experienced in Information Systems design and management.

### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Provides technical expertise for the entire IT system life cycle including concept development, requirements development, system specifications, system analysis, baseline management, IT architectural development, test specifications, product evaluations, modeling, and simulation
2. Provides configuration management, IT system safety, security, and reliability as well as the IT system maintenance, and domain-specific expertise

### **JOB SPECIFICATIONS**

Requires a bachelor's degree and four (4) years of experience as IT Systems Support Engineer; or fifteen (15) years of experience in both information systems design and management

## **11. Systems Engineer/Architect**

Supervises system analysis and develops design methodologies to deal with complex IT systems.

### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Expert knowledge of IT systems analysis and design methodologies and tools
2. Experience with large and complex IT systems
3. Duties may include performing, leading, and coordinating the analysis and design of IT system architectures to include software, hardware, and communications and system development, integration, and migration

## **JOB SPECIFICATIONS**

Requires a bachelor's degree and ten (10) years experience as an IT System Engineer; or fifteen (15) years experience in IT system engineering and architecture.

### **12. Associate Systems Engineer/Architect**

Assist the Systems Engineer/Architect in design and configuration of IT systems.

## **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Relevant experience includes, but is not limited to, knowledge of IT system analysis and design methodologies and tools, and experience with large and complex systems
2. Duties may include performing and sometimes leading architecture analysis and design; system development, integration, and migration

## **JOB SPECIFICATIONS**

Requires a bachelor's degree and seven (7) years experience in IT system engineering; or twelve (12) years experience in the IT systems engineering/architecture field.

### **13. Senior Systems Administrator**

Responsible for overseeing performing IT systems and network management/administration responsibilities.

## **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Provides expertise to properly maintain Information Technology systems operations, monitoring application/system software and hardware operations, routine/high priority system problem identification, and high priority corrective action
2. Coordinates system resource availability with database analysts, system and application programmers, and other users
3. Performs/oversees systems administration and network management/administration responsibilities
4. Ensures compliance with electronic and physical security procedures and standards
5. Directs and train users
6. Provides continuous liaison with users and project staff to identify unique and/or common difficulties and prepare plans for their resolution

## **JOB SPECIFICATIONS**

Requires a bachelor's degree and five (5) years of experience performing IT systems and network management/administration responsibilities; or twelve (12) years experience with IT systems and network management.

### **14. Systems Administrator**

Experienced in computer systems operations and maintenance.

## **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Provides customer support to provide expertise to properly maintain Information Technology systems operations, monitoring application/system software and hardware operations, routine/high priority system problem identification, and high priority corrective action

2. Provides continuous liaison with users to identify unique and/or common difficulties and prepare plans for their resolution
3. Assists with the coordination of system resource availability with database analysts, system and application programmers, and other users
4. Performs and oversees systems administration and network management/administration responsibilities
5. Ensures/assists with ensuring compliance with electronic and physical security procedures and standards

#### **JOB SPECIFICATIONS**

Requires an associate's degree and six (6) years of experience in computer systems operations/maintenance; or ten (10) years experience in computer systems operations/maintenance field.

### **15. Curriculum Development Specialist**

Responsible for developing and implementing specific client IT instructional training programs for the software implementation and configuration.

#### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Develops and prepares IT programs for client training scenarios and approaches for particular client information
2. Identifies the best approach in meeting specific IT program requirements
3. Identifies both IT hardware and software components, considers different approaches for each client systems application training

#### **JOB SPECIFICATIONS**

Requires a bachelor's degree and three (3) years of experience in developing and implementing IT programs; or five (5) years experience developing and implementing IT programs.

### **16. Senior Technical Writer**

Experienced in applying word processing techniques to IT and technical subject matter. Ability to convey and communicate knowledge of ADP systems.

#### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Highly developed writing and verbal communication skills required
2. Ability to effectively communicate with personnel at all levels
3. Excellent computer and word processing skills to produce all required written work in final form
4. IT hardware/software descriptions

#### **JOB SPECIFICATIONS**

Requires an associate's degree and eight (8) years experience as a Technical Writer in an IT environment; or fifteen (15) years in business administration/IT administration in an IT environment.

### **17. Technical Writer**

Experienced in applying word processing techniques to technical or IT subject matter. Ability to convey and communicate knowledge of ADP systems. Assists the Senior Technical Writer.

#### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Highly developed writing and verbal communication skills required
2. Ability to effectively communicate with personnel at all levels
3. Excellent computer and word processing skills to produce all required written work in final form
4. IT hardware/software descriptions

#### **JOB SPECIFICATIONS**

Requires an associate's degree and four (4) years experience as a Technical Writer in an IT environment; or seven (7) years in IT document reporting and administration in an IT environment.

### **18. Computer Systems Specialist**

Coordinates mini or client server systems.

#### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Relevant experience includes, but is not limited to, operating mainframe, mini or client/server based computer systems
2. Duties may include monitoring and supporting computer processing, coordinating input, output, and file media

#### **JOB SPECIFICATIONS**

Requires an associate's degree or three (3) years experience as a Computer Specialist; or six (6) years experience with IT systems, specifically mini and client servers.

### **19. Information Assurance Manager**

Duties include overall IT system security, IT systems security testing, and assurance that certifications and accreditations are current and effective.

#### **PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Responsible for the overall security integrity of all IT systems
2. Must ensure all systems are security tested, certified, and accredited
3. Must maintain a system development life cycle for each system to ensure all necessary security phases are met
4. Maintain a security patch management database and a configuration management database to ensure the integrity of the systems
5. Be aware of all security alerts and advisories released from vendors and software manufacturers
6. Must be able to write detailed incident reports and present them to government officials
7. Responsibilities also include management of a security team to provide incident response, security testing, Federal Information Security Management Act reporting, and documentation integrity. Documentation includes all documents pertaining to Certification and Accreditation (C&A) including system security plans, risk assessments, network diagrams, environmental hazards, incidents, and life cycle documents

**JOB SPECIFICATIONS**

Requires a Bachelors Degree and ten (10) years of experience, or fifteen (15) years of experience managing the information assurance procedures for IT systems security.

**20. Classified Tripwire Engineer**

**PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Installation and configuration of Tripwire configuration management and audit software in a classified environment

**JOB SPECIFICATIONS**

Requires ten (10) years of network and security experience, maintains Tripwire installation certification and maintains Top Secret security clearance.

**21. Unclassified Tripwire Engineer**

**PRINCIPAL DUTIES AND RESPONSIBILITIES**

1. Installation and configuration of Tripwire configuration management and audit software in a standard environment

**JOB SPECIFICATIONS**

Requires ten (10) years of network and security experience and maintains Tripwire installation certification.

**ALAMO CITY ENGINEERING SERVICES, INC.  
GSA  
AUTHORIZED  
IT SCHEDULE PRICELIST**

#	Labor Category Title	GSA
		Hourly Rate 9/1/08-8/31/09
1	Program Manager	\$98.30
2	Senior Project Support Specialist	\$67.70
3	Quality Assurance/Conf. Mgmt. Engineer	\$95.13
4	Senior System Support Specialist	\$98.30
5	System Support Specialist	\$79.81
6	Systems Development Engineer	\$95.13
7	Associate Systems Development Engineer	\$79.81
8	Hardware Support Specialist	\$70.34
9	Associate Hardware Support Specialist	\$53.96
10	Systems Support Engineer	\$79.81
11	Senior Engineer/Architect	\$98.30
12	Associate Systems Engineer/Architect	\$79.81
13	Senior Systems Administrator	\$98.30
14	Systems Administrator	\$79.81
15	Curriculum Development Specialist	\$95.13
16	Senior Technical Writer	\$70.34
17	Technical Writer	\$50.21
18	Computer Systems Specialist	\$50.21
19	Information Assurance Manager	\$89.28
20	Classified Tripwire Engineer	\$362.70
21	Unclassified Tripwire Engineer	\$279.68

**USA COMMITMENT TO PROMOTE  
SMALL BUSINESS PARTICIPATION  
PROCUREMENT PROGRAMS**

**PREAMBLE**

Alamo City Engineering Services, Inc. provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

**COMMITMENT**

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact: Craig Stephens, President/CEO, Alamo City Engineering Services, Inc., Tel: 210-379-0404, Fax: 305-422-6396 [craig.stephens@aces.biz](mailto:craig.stephens@aces.biz).

**BEST VALUE  
BLANKET PURCHASE AGREEMENT  
FEDERAL SUPPLY SCHEDULE**

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s) \_\_\_\_\_.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

\_\_\_\_\_  
Ordering Activity

\_\_\_\_\_  
Date

\_\_\_\_\_  
Contractor

\_\_\_\_\_  
Date

(CUSTOMER NAME)  
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) \_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be \_\_\_\_\_.

(4) This BPA does not obligate any funds.

(5) This BPA expires on \_\_\_\_\_ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING  
“CONTRACTOR TEAM ARRANGEMENTS”**

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.