

26 March 2008
Headquarters, III Corps
1001 761st Tank Battalion Ave
Fort Hood, Texas 76544-5000

To Whom It May Concern:

I give my strongest recommendation on behalf of Mr. Craig Stephens of Alamo City Engineering Services, Inc (ACES). I was the Multi-National Corps-Iraq C9/Chief of Civil-Military Operations with III Corps from December 2006 to February 2008. During that period we requested and were approved for contractor provided Information Technology (IT/IMO) support to address our significant IT challenges. Mr. Stephens won the contract, arrived May 2007, and quickly began providing outstanding support to the C9 as well as (voluntarily) to other Corps staff directorates (C8 and Reserve Affairs).

Mr. Stephens' work on our behalf was nothing short of phenomenal. He arrived with a "can do" attitude and professional competence that he retained throughout our time in Iraq. As the C9 directorate had been without dedicated IT/IMO support since our arrival in theater, our IT challenges were many. Concurrent with these preexisting challenges were challenges derived from supporting the "Surge" of U.S. forces; this prompted staff redesigns and internal changes that further exacerbated our requirements. Working 16 to 18 hour days, 7 days a week, Mr. Stephens quickly brought our network issues under control. He also voluntarily lent his high quality services to the C8 and Reserve Affairs directorates for the duration of our tour of duty.

It is important to note the extended days and additional support were not part of the contract. The contract called for the engineer to work 12 hours a day, 7 days a week. There was no question as to whether or not this task or that task was called for in the contract; if it was needed so that my staff could function proficiently, it was accomplished by Mr. Stephens without question. Bottom line, Mr. Stephens answered the call and addressed all our requirements and even beyond our requirements. He always volunteered to help, no matter the task, to ensure all our IT needs were addressed with excellence and professionalism.

My contracting officer representative, Michael Haines, Major U.S. Air Force stated that he wished all of his contractors would emulate Mr. Stephens/ACES positive and professional support. If you are considering hiring Mr. Stephens/ACES to provide IT or IT Engineering Support, I give my strongest recommendation towards that end. The ACES company motto is "Integrity First", and they deliver.

Sincerely,



William Mark Kehrer
Colonel, United States Army
Assistant Chief of Staff, G9